

viaTOLL operates only until September 30!

Switch to e-TOLL



**By the end of September
pay 25% less
with e-TOLL**

Lower tolls with e-TOLL

You will pay 25% less on toll roads subject to electronic toll with e-TOLL until September 30, 2021. The reduction also applies to the toll for passenger cars on motorways on the Konin–Stryków (A2) and Wrocław–Sośnica (A4) sections if drivers pay the toll in the e-TOLL system. Read more on etoll.gov.pl.

Note that you can also take advantage of a [tax relief](#) when you switch your vehicles to e-TOLL.

Simplified registration on the Online Customer Account (OCA)

From September 3, you can register faster in the e-TOLL system. Simplified registration is available to natural persons and sole proprietors who log into the system with a trusted profile using e-PUAP, the mObywatel application or electronic banking. The most important benefits are:

- ✓ **less data** – just enter the vehicle registration number, OBU number and e-mail address – **all on one screen**;
- ✓ automatic linking of the entered data and activation of the on-board unit in the vehicle;
- ✓ full access to all OCA functionalities (e-TOLL Online Customer Account).

The list of approved OBU and ELS suppliers is getting longer and longer

You can choose from more than 250 types of devices with various functionalities offered by approved OBU / ELS suppliers. More operators who want to test and introduce their devices to the market as soon as possible are contacting the Head of the National Revenue Administration.

Current lists of suppliers:

- [OBU devices](#)
- [ELS devices](#)

Remember that before you travel, each device must be assigned to the vehicle during registration on the OCA (Online Customer Account).

Device failure? Travel without stopping!

Soon, users will be able to pay for travel without transferring geolocation data to the system and continue it without an operative GPS device after declaring their further route if the GPS device fails. In exceptional cases, e.g., when the vehicle is involved in a rescue operation, it is used to transport live animals, milk, medicines, dangerous goods, concrete, municipal waste, and in the case of buses carrying passengers, declaring the travel may take place up to 3 days after it took place.

What do you have to do by September 30?

Due to the change in the data structure and changes in the system – data migration from viaTOLL to e-TOLL is not possible. Therefore, register with e-TOLL and deregister from viaTOLL:

- return the viaBOX on-board device at a viaTOLL Customer Service Facility (CSF) or send it to the following address: Postbox 528, Poznań 9, 60-967 Poznań, to have the deposit for the device returned;
- recover all funds remaining in your account (return of the balance, viaBOX deposit and cash security).

Not yet registered with e-TOLL?

Fill in the contract termination form available on viatoll.pl and choose one of the options:

- submit it at a viaTOLL Customer Service Facility (CSF)
- send it by e-mail to info@viatoll.pl
- send it by traditional mail to the following address: Postbox 528, Poznań 9, 60-967 Poznań

Already registered with e-TOLL?

- submit an order at a Customer Service Facility (CSF)
- fill in the form available on etoll.gov.pl and choose one of the following options:
 - submit it at a viaTOLL Customer Service Facility (CSF)
 - submit it at an e-TOLL Customer Service Facility (CSF)
 - send it by e-mail to info@viatoll.pl or kontakt@etoll.gov.pl
 - send it by traditional mail to the following address: PO Box 528, Poznań 9, 60-967 Poznań

To avoid double billing, use your device in one system only. Do not use viaBOX devices and e-TOLL compatible devices at the same time.

Find out more how to deregister from viaTOLL on etoll.gov.pl.